

Invoicing process guide - Belgium

Only applicable for suppliers who are a part of Oracle Fusion – Supplier Portal

Purchase Order (PO) suppliers only

Details for: [Johnson Controls BV/SRL](#) (through Oracle Fusion – Supplier Portal)

Version: Janvier 2026

Important information before keeping using this guide

Please note, that this guide is specifically for suppliers receiving Purchase Orders (PO) who are associated with customer **Johnson Controls BV/SRL** and have undergone migration to Oracle Fusion – Supplier Portal.

If you are not involved in the migration process to Oracle Fusion – Supplier Portal, please, disregard this guide.

If you are uncertain whether you are part of the migration to Oracle Fusion – Supplier Portal, please, reach out to your regular JCI local point of contact or send us an email at: supplierhub-emea@jci.com

Invoicing information from Purchase Orders



LEGAL NAME AND ADDRESS
 Johnson Controls BV
 1 Hofveld 6E
 1702 Groot-Bijgaarden
 Belgium
 VAT Nr. : BE0402916521 / LU34522987

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HYP I/C Code: 1257
 HYP I/C Code2:
 Branch Number: 12057 - Brussels (WFBE100)

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PURCHASE ORDER
 PBEA10009919 Rev.0

SUPPLIER

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DELIVERY ADDRESS

SEND INVOICE TO
 Please submit all invoices via the [JCI supplier portal](#) or send to the following email address:
 EMEA-AP-Invoice@jci.com

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PO Number	PO Date	Payment Terms	Project Number	Supplier Number	Incoterms	Delivery Location	Created By	Contact Details
PBEA10009919						See delivery address		JCI supplier portal

Line	Item Code	Description	Supplier Item Code	Delivery Date	UOM	Quantity	Unit Price	Total Amount

You shall receive a Purchase Order (PO) as it is shown on the left side. These Purchase Orders (PO) are related to Oracle Fusion – Supplier Portal. You can find information on the PO, that will help you invoice us correctly.

1. The legal entity (*details to put into your invoice – Bill to address*).
2. Your details (*if you do not see your details, please contact our buyer immediately ; it might be a wrong PO*).
3. PO number (*always clearly state the PO number in your invoice ; here it is just a sample of PO number*).

New invoice submission

- Purchase Orders that are issued by our Belgian entity:

Name and address	VAT numbers	Peppol ID
Johnson Controls BV/SRL T Hofveld 6 E 1702 Groot-Bijgaarden Belgium	Belgian VAT ID: BE0402916521	0208:0402916521

- **Starting from 1st January 2026**, all Belgian companies with a fixed establishment in Belgium must send their invoices through the [Peppol network](#) as required by [Belgian law](#). If they don't, the invoices will be rejected and won't be compliant. Please respect, that any supporting documents tied to the invoice should be sent directly to your Johnson Controls contact person and not as part of the Peppol E-invoice.
- If you do **NOT** have a fixed establishment in Belgium. Please, send your invoice to EMEA-AP-Invoice@jci.com. (Invoice document only).

Compliant invoices - smooth path to the payment

Minimum invoicing requirements

We will accept and settle only invoices/credit memos issued in compliance with applicable legislation. This means – for invoices/credit memos issued under EU VAT regulations.

- *Full legal name of the supplier*
- *Full legal address of the supplier*
- *VAT registration number of the supplier*
- *Full legal name of the Procurement entity*
- *Full legal address of the Procurement entity*
- *VAT registration number of the Procurement entity*
- *Date of issue*
- *Date of delivery/services/prepayment (if blank we will assume it is the same as invoice date)*
- *PO number*
- *Invoice number*
- *Credit notes (corrective invoices) must have a reference to number(s) and date(s) of the invoice(s) they correct and a reason for making the correction*
- *Quantity/nature of the goods/services*
- *Net amount per VAT rate*
- *Unit price*
- *Any discounts or rebates if they are not included in the unit price*
- *Reference to special schemes, if used (e.g. Self-billing)*
- *VAT rate*
- *VAT amount*
- *Reference to exemption, if applied (intra-EU delivery, export, domestic reverse charge, etc.)*

To avoid duplicates

To avoid duplicates, please, submit your invoice just once.

- Submitting your invoice repeatedly, will not speed up the processing time. In case your invoice gets rejected (missing/incorrect information) you will receive an automatic message from the system stating the problem, please, correct the invoice and submit again.
- If you are a fixed establishment in Belgium: Submit only once your invoice through Peppol Network. ***Mandatory to be compliant.***
- If you are NOT a fixed establishment in Belgium: Submit only once your invoice at: EMEA-AP-Invoice@JCI.com (***no-reply; not monitored***), (***only invoices are accepted, please, do not send anything else – statements, reminders, etc.***)

If you have any question about outstanding invoice, contact our AP Helpdesk: be.p2p@tycoint.com

Email address for the invoices (for non-fixed establishment in Belgium)

How to ensure my invoice will be processed seamlessly through EMEA-AP-Invoice@jci.com ? (for non fixed establishment in Belgium.)

- It is crucial to know that our invoicing system has been fully automated, thus, we kindly invite you to follow the below points to avoid invoice rejection or any delay with the processing of the invoices.
 1. *Submit either through the Supplier Portal or through invoice scanning email. Not both, at the same time.*
 2. *One invoice per PDF.*
 3. *Purchase Order number : full format (as written on the Purchase Order), separate by space before and after the Purchase Order number, whole number in one line.*
 4. *Correct JCI bill-to address and respective JCI VAT ID (must match with the details of the Purchase order ; top left).*
 5. *If possible, all above details, should appear on the first page of your invoice.*
 6. *Only the invoice/credit memo itself, no other type of documentation/statements. Your Terms and Conditions can be merged with the invoice/credit memo, so it appears as one document as such.*
 7. *Please, do not send any kind of request or query through this scanning email address as it is not monitored.*

Payments

How can I know when the payment is done?

Once JCI is doing the payment, an automatic notification is sent to you, on your remittance email, That notification is from : yourpaymentdetails@jci.com (If you are part of the PrimeRevenue programme, you do not receive this notification. You are invited to log in in the PrimeRevenue platform)

Within this notification you have:

- When the payment has been sent (*thus the date*)
- The amount
- To which invoice(s) it is related

Alternatively, you can log in in the Supplier Portal and see the whole history of the payment made/status as well as the invoices status.

To know more about Invoice requirement and Payment runs: [Procure-to-Pay \(PTP\) | Johnson Controls](#)

Purchase Orders received from our other entities

Please Note

For invoices raised against Purchase Orders received from our other entities, as stated on those Purchase Orders, you must continue to send electronically as per the current process, NOT as presented through this guide.

Important points to remember

- Always put the Purchase Order number in your invoice.
- Always look at whom sent you the Purchase Order (top left of the Purchase Order), thus you know to whom you have to bill.
- Put the right VAT ID in your invoice
- Fixed establishment in Belgium: Through Peppol network.
- Not fixed establishment in Belgium: supplierhub-emea@jci.com
- To know about our Payment process, please, visit our website at: [Procure-to-Pay \(PTP\) | Johnson Controls](#)



